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Annual Report

Radiant Hands Tampa



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Message By the Director

With the grace of Allah SWT and the generosity and support of our great community members, Radiant Hands is making a true impact and difference in the life of others. Every day, we are reminded of those whom we met throughout the year, the single mother who is desperate for financial stability and a loving home for her kids and the faces of a refugee family with many kids that carry the hope of a peaceful, flourishing future for their kids ahead of them.



We are continually moved by their stories and inspired by their hopes and dreams. We acknowledge and admire their drive, determination, and contributions to their communities.

My colleagues and I are privileged to witness their daily tenacity, hopes, and achievements. Looking back on 2022, we are grateful for the support we received from our donors, volunteers, community members, and incredible partners, which paved the way for all our achievements.

As you read this report, you learn more about the growth we witnessed in the past two years and our ambitions for years to come. This growth has resulted in a massive impact and difference in the lives of the people we serve and our community.

Moving forward, and for 2023, with our goals and long-term vision of Radiant Hands, we want to continue to open our doors to more families and displaced people who join our community trying to be independent and to extend these services to a comprehensive and highly professional one. A lot of work is ahead of us, and we should all work together. Without you and your generosity we can't do what we do.

Our sincere appreciation and thanks to our community, partners, volunteers, and donors who contributed in every way to increase the potential of success of those in need of your support.

Best wishes,
Ghadir Kassab
Director



Mission & Vision

Our Mission:

To empower single women and families in the North-Central Florida region by providing them with spiritual, emotional, educational, and financial support with the goal of helping them to achieve independence in mind.

Our Vision:

In doing so, we hope to encourage and enable women and families to contribute individually and collectively in strengthening our community as a whole.



Services

SOCIAL WORK

- FINANCIAL ASSISTANCE
- HOUSING ASSISTANCE
- TRANSLATION ASSISTANCE
- EMPLOYMENT ASSISTANCE
- MONTHLY FOOD AND FURNITURE DRIVES



SELF SUFFICIENCY

- YOUTH EDUCATION
- INTEGRATION PROGRAMS:
 - ENGLISH CLASSES
 - DRIVING CLASSES
 - LIFE SKILLS
 - US SYSTEM KNOWLEDGE & CULTURE
- SKILL DEVELOPMENT
- BUSINESS ESTABLISHMENT
- SPONSORSHIP PROGRAM: MEDICAL & DENTAL



COUNSELING

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2022

Acheivements



11,500 AID BENEFICIARIES

1,100 SOCIAL WORK & CASE
MANAGEMENT
BENEFICIARIES

375 HEALTH & DENTAL
BENEFICIARIES

2,500 FOOD
BENEFICIARIES

1,000 EDUCATION & INTEGRATION
BENEFICIARIES



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2022 Impact



\$53,829 EDUCATION & INTEGRATION

\$100,000 DONATION PROGRAM

\$295,000 FINANCIAL ASSISTANCE



Sponsorship Programs



Dental Sponsorship:

Through generous sponsorships from several dentists in the community, we can continue supporting our clients referred to them by Radiant Hands. The average discount by the dentists to Radiant Hands varies from **50%** to **100%**. The financial professional service fees donated by the dentists in **2022** to Radiant Hands is over **\$25,000**, in addition to approximately **\$12000** covered by Radiant Hands. Many of our clients have either lost their insurance or the insurance does not cover their dental needs. In **2022** we had **24** beneficiaries under this program.

Family Sponsorship:

Our community members continue to play a huge role in order to accommodate basic monthly expenses for families who cannot survive on their own without support. In **2022**, Radiant Hands sponsored **8** families under this program. The average monthly support is **\$9,000/month**.



Radiant Kitchens

Our Radiant Kitchens is a group of ladies who have a passion for cooking. Radiant Hands continues to support and promote our kitchen ladies to expand and share their delicious food not only to the community, but to also cater for corporate events.

In **2022** they fulfilled over **200** orders, in addition to catering large events for USF Health, Radiant Hands' Annual Dinner and Bayaan Academy, and events for parties who were hosting over **400** people.

Radiant Kitchens not only serves Middle Eastern food, but also offers a few Afghan/Pakistani dishes.



Radiant Tailors

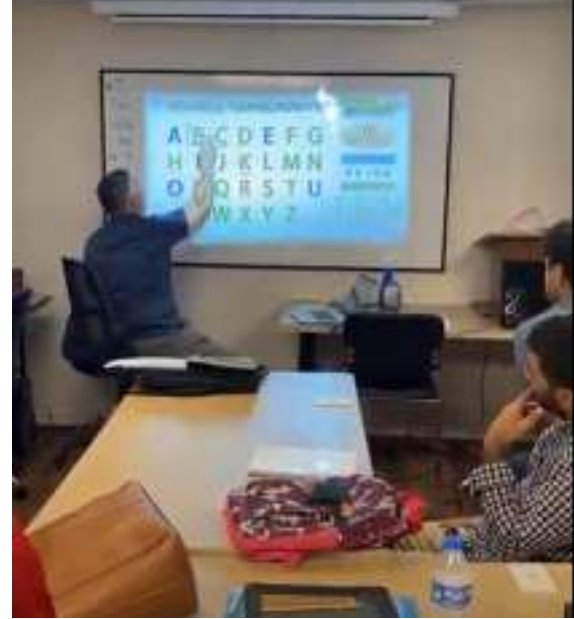
Radiant Hands has been blessed to provide a larger space for the tailors to work and grow. With this new space our Radiant Tailors have been able to host small workshops and have an area for individuals to change and try on their clothes privately. This space accommodates **7** commercial sewing machines and **6** embroidery machines and in **2022** alone, the tailors fulfilled about **100** orders.

How We Help

Programs & Partnerships:

Education Program

We have partnered with institutions such as **CARIBE, Hillsborough County Public Schools, & ESOL** in order to assist clients to have the ability to grow and survive in the USA. We support our clients with transportation, as well as providing an in-house space where they can study comfortably and have a translator for assistance.



Radiant Hands ESOL Classes:

We also offer **ESOL** classes for children ages **11-17** four days a week, Monday to Thursday, for three hours. Radiant Hands hired an ESOL teacher and a curriculum developer. The program aims to give newcomer students extra support to increase their success potential at school. Our experience working with many refugees who failed to meet the graduation requirement has proven the need to provide extra and unique support for at least one year. Radiant Hands transports the students from their homes and returns them. We engage them in many activities, field trips, and indoor games. The program currently hosts **30** students. The students are achieving an exceptional progress, and we can't wait to share their results by the end of the first year program.

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How We Help



Programs & Partnerships:

We collaborate with many organizations, entities, professional service providers, organizations, and individuals to increase integration. One of our tremendous and long-term partnerships with Project Prosper visits our office every Wednesday to teach Financial Literacy classes throughout the year. During their orientation, they go through various subjects they will cover, such as paying bills, how banking works, understanding medical insurance, web financial institutions, and more.

We also work with universities, such as **USF**, who taught a class to our new clients about expected events such as Disaster Preparedness. Most importantly, we collaborate with other non-profits; this year, we hosted **SAVE Institute** to help one another stand for what's right, spread awareness and help make a difference.



How We Help



Pioneer Clinic

Radiant Hands' goal is to continually invest in any available resources to increase the potential success of all future partnerships. We have been very fortunate to have partnered with Pioneer Clinic towards the end of **2021** and throughout **2022**. We were able to assist **53** individuals in receiving monthly checkups. Not only do they receive a monthly checkup, but they are also given medication that they need and referrals if a specialist is required. They receive translation and transportation for our clients. This partnership continues to bring relief to many refugees who are unable to obtain insurance and get the care that they need.

Family Healthcare Foundation

Every Friday, Family HealthCare Foundation assigns two benefit/medical navigator experts to provide their services in our office to support and assist our clients with their benefits' applications. They help our clients sign up for health insurance and apply for/renew food stamps benefits, along with other inquiries and concerns they may have. In **2022**, we assisted over **130** clients.

Outreach

Collaborations with other community partners, small businesses and volunteer groups

We have been very fortunate to have had the opportunity to collaborate with other non-profits, small businesses, and volunteer groups to continue providing integration skills in different ways, which enabled us to organize small field trips such as strawberry picking and even the circus.



Radiant Hands has also collaborated with community volunteers to provide driving classes for our clients who need to learn or obtain a license in the US. In **2022**, we offered **81** hours of driving lessons translated into Arabic, Dari, and Pashto. We have an instructor for the men and one for the women.

Special Outreach Events

Radiant Hands makes sure to participate in events and press conferences for the public and private sectors to advocate for refugees. This helps to derive more resources and gives them the tools they need to survive and feel safe.

Radiant Hands participated in recent events for Tampa Bay Organization for Women International Trade, Suncoast Utility Constructors Association, Refugees Thanksgiving Interfaith Annual Event and more.

Other Outreach



Radiant Hands is always actively working on obtaining resources to support our services. We reach out to different entities and business sectors in our community which help with employment. This includes but is not limited to hotels, construction companies, car washes, restaurants and more. We were able to secure over **100** people with jobs in **2022**. This gives us the opportunity to obtain professional assistance



Government Officials Engagement

In **2022**, Radiant Hands' director was awarded Representative Kathy Castor's American Dream Award for the work Radiant Hands has been doing and the massive, impressive service we provide to our community.

Representative Castor has also been very generous in delivering a video recording to Radiant Hands' audience during the Radiant Hand's Fundraiser Annual Dinner. She expressed her support for Radiant Hands' mission and talked about the hope we are planting in our garden, the Garden of Hope, and our Annual Dinner theme. [Watch Here](#)



Councilman Luis Viera has also been a long-time friend and supporter of Radiant Hands' mission and vision. Not only did he show up for our events, but he also visited our office to deliver messages of support to our team, volunteers, donors and supporters.

Community Engagement

Fundraisers:

Every year we host **three** fundraisers: Ramadan Annual Fundraiser, Annual Dinner & our Family Sponsorship Fundraiser. Our community incredibly supports all events. They show love, respect, and appreciation by attending our events, cheering our work and contributing however they can.



Donations:

The in-kind and charitable donations from our community not only aid in financial support but also towards household and personal items for our clients to receive upon arrival to the United States.

Volunteers:

Our wonderful volunteers never ceased to amaze us this year with their selflessness and dedication. They have been there actively helping Radiant Hands through all times. We are very thankful to these amazing people.

Looking to volunteer? [Click here!](#)

Community Outreach

Drives:

We host our Eid Bazaar annually, consisting of clothes, shoes, and toy drives. We also run monthly **food** and **furniture** drives. All the furniture and items received from the generous donations are checked in, stored, and placed in our warehouse in an organized manner, which we then use to distribute to families as needed. Other drives we host when necessary are bike and car drives. Our generous community donates these items to help men and women have a form of transportation in order to build a stable household.



Community Outreach

Back to School Supplies

During the summertime, we begin collecting Back to School Supplies donated to Radiant Hands by our community. The supplies we receive are packed into backpacks by Girl Scout Troops who volunteer every year to get them ready for our students so that they are prepared for the new school year.



Refugee Relief

Welcomed

121 Families

550 members



Housed

55 Families

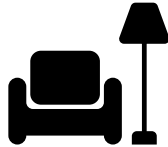
275 members



Furnished

42 Housed

210 members



Hot Meals

1500



Radiant Hands Volunteers

Car Donations

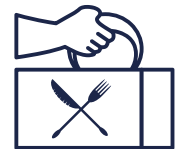
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Distribution

450

Food Boxes



Donated

50

Bicycles



Classes

3,200 Hours

Youth English
Classes



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Special Thank You



From the many supporters we have here at Radiant Hands we send a special thank you to U.S. Representative Kathy Castor; District Director at U.S. House of Representatives Marcia Mejia, and a dear friend from the Tampa City Council, Luis Viera, District 7, for helping and continuing to make our journey and dreams come true.

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Gallery



2022

Gallery



Gallery



Gallery



2022

Gallery

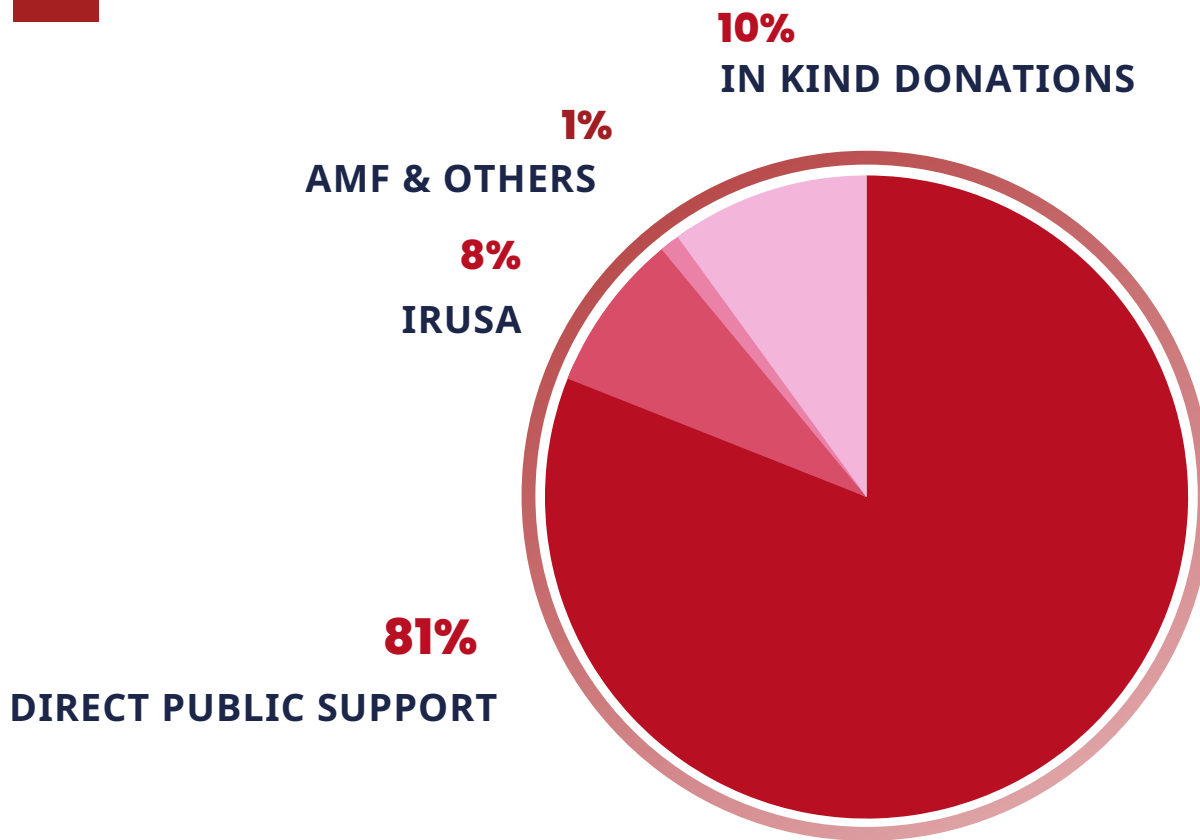


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Gallery



2022 Income



Direct Public Support	\$505,527.22
In Kind Donations	\$62,853.91
IRUSA	\$51,350.00
American Muslim Foundation and Others	\$5,780.00

2022 Expenses



2022 Expenses

Accounting	\$17,059
Admin Support	\$48,110
Afghan Direct Support	\$39,252
Clint Services	\$20,669
Client Business Development	\$13,579
Education/Classes	\$53,829
Employment and Housing Support	\$44,797
Food/Groceries/ Household Items	\$5,760
Funeral Expenses	\$3,250
Inkind Donations	\$36,465
Integration/Skill Development	\$42,276

2022 Expenses

Medical Needs	\$10,465
Misc. Assistance	\$2,690
Moving Assistnace	\$26,683
Operating Expenses	\$88,716
Projects Development	\$13,579
Rent and Utilities	\$92,691
Social Work & Counseling Services	\$32,968
Tech/Cell Phones	\$690
Translation Services	\$27,957
Transportation and Auto Assistance	\$25,742

Community

A Special Thank You

In **2022**, we had a great number of donors. Each and every one of you had a huge role in the impact of Radiant Hands. Without our community and the immense support we receive and the continuous donations and grants we received, Radiant Hands would not be able to achieve our dreams and promises. We want to give a special thank you to all of you who contributed in **2022**.

OUR COMMUNITY PARTNER



News Channels

ABC News

<https://www.abcactionnews.com/news/region-hillsborough/tampa-nonprofit-radiant-hands-keeps-close-watch-on-ukraine-refugee-crisis>



Channel 8 News

<https://www.abcactionnews.com/news/region-hillsborough/tampa-nonprofit-radiant-hands-keeps-close-watch-on-ukraine-refugee-crisis>



Contact Us

Radiant Hands Tampa

Office Hours: Monday-Thursday: **8:30** am - **3** pm. Friday: **8:30** am - **1:30** pm

Address: 13312 N 56th St. Temple Terrace, FL 33617

Tampa Email: tampa@radianthands.org

Office Phone

For appointments & inquiries: (813) 983-1700

Availability: Mon - Thurs **8:30** am - **3** pm & Fri: **8:30** am - **1:30** pm

Phone Radiant Kitchens & Radiant Tailors: (813) 859-3377

Availability: Mon - Thurs **8:30** am - **3** pm & Fri: **8:30** am - **1:30** pm

Delivery Inquiries via SMS: Mon - Fri **8:30** am - **7** pm. Sat & Sun: Only for individuals with orders that day.

WhatsApp Radiant Kitchens & Radiant Tailors: (813) 445-1659



Scan here to visit our page!

2022

